

Nick van Vugt

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Education**McMaster University**

Hamilton, Ontario

Master of Arts in Communication and New Media – 2011 Graduate

Honours B.A. in Multimedia with a Minor in Theatre and Film – 2010 Graduate

Sherwood Secondary School

Hamilton, Ontario

Ontario Secondary School Diploma – 2006 Graduate

Work Experience**Community Support Representative – Uken Games**

December 2011 – Present

Toronto, Ontario

- Responsible for managing email and forum interaction
- Customer account maintenance/meeting customer needs
- Management and upkeep of social media
- Lead community representative on “Mighty Monsters”

Shift Leader in Training – Blockbuster Video Canada

May 2010 – October 2011

Hamilton, Ontario

- Responsible for receiving and transferring product
- Minor training and observation of newly hired employees
- Overall customer account maintenance
- Handling of and counting down of employee cash tills

Teaching Assistant – Communication Studies and Multimedia

January 2011 – April 2011

McMaster University, Hamilton Ontario

Multimedia 1B03: The Digital Image – Dr. Andrew Mactavish

- Responsible for conducting weekly tutorials
- Created lesson plans based on assignment specifications
- Taught students Adobe Dreamweaver, Photoshop and Fireworks
- Marked and calculated grades for over 50 students

- Managed an online course management system
- Attended meetings and lectures

Website Design – The Fresh Ayr Festival (2010 – 2011)

Ayr, Ontario

- Designed and maintained a website for an annual festival in Ayr, Ontario
- Implemented WordPress content management system working with MYSQL Databases
- Responsible for meeting with and communicating client's needs

Teaching Assistant – Communication Studies and Multimedia

September 2010 – December 2010

McMaster University, Hamilton Ontario

Multimedia 2A03: Design Fundamentals – Professor Robert Hamilton

- Responsible for conducting weekly tutorials
- Taught students lesson plans based on Adobe Photoshop and Dreamweaver
- Tutorial emphasis on HTML and CSS coding
- Marked and calculated grades for over 50 students
- Attended meetings and lectures

Customer Service Representative – Blockbuster Video Canada

June 2004 – May 2010

Hamilton, Ontario

- responsible for meeting customer needs
- the organization and cleanliness of the store
- the prepping of retail and rental items
- inventory and other types of product counts
- filing of customer reports
- recipient of numerous "Employee of the Month" awards

Volunteer Experience

Head of Public-Community Relations – Sherwood Secondary School

2003-2006

- In charge of monthly "Penny Days" which required classroom to classroom donations to sponsor the school's two foster children
- Planning and execution of food and clothing drives
- Responsible for a 100-bag clothing drive for Prince of Wales Elementary School
- Responsible for handling and depositing of monetary donations

Grade Representative – Sherwood Secondary School

2002-2006

- Attended weekly meetings and participated in all aspects of the school's Student Council including announcements, graphic design and other extracurricular events outside of school

Grants And Scholarships

- (2010) McMaster University Graduate Scholarship
- (2006) McMaster Honours Award, Level I

Awards And Honours

- (2009) Dean's Honour List – McMaster University
- (2006) Award for Writing – Sears Drama Festival (District Bracket)
Award for Writing – Sears Drama Festival (Regional Bracket)
Ontario Scholar Award
Principal's Award for Student Leadership

Technical Skills

- Ability to write HTML, understand CSS as well as design and build websites
- Experience with DSLR photography
- Experience using digital video cameras
- Wide range of knowledge of the Adobe Creative Suite Master Collection
 - Exceptional skills in Adobe Photoshop, Adobe Premiere Pro, Adobe Dreamweaver and Adobe After Effects
 - Proficient in Adobe Soundbooth, Adobe Illustrator and Adobe Fireworks
- Intermediate to Proficient skills with Apple Final Cut Pro and Soundtrack Pro
- Novice skills in Maya and Camtasia Studio
- Currently learning new programs such as Sony Vegas, MaxMSP and Arduino software

Extracurricular

- Creating short films and music videos
- Playing guitar
- Photography (including the manipulation and correction of images)
- Watching films and playing video games